

Protocol for Urgent Counseling Needs: On-Ground Students

<p>During regular office hours while school is in session (Office hours listed below)</p> <hr/> <p style="text-align: center;">Contact : Jennifer Henry, LPC Or Caitlin Layer-Gaskell, MSW, LCSW Or Verne Wilson, LPC, LMFT Mondays 8:30 am – 8:00 pm Tuesdays 8:30 am – 5:00 pm Wednesdays 8:30 am – 5:00pm Thursdays 8:30 am – 8:00 pm Fridays 8:30 am – 5:00 pm Walk-ins Mon & Thurs 3-5pm (call ahead to determine availability) University Library jhenry@maryville.edu O: 314-529-9556</p> <p style="text-align: center;">If unavailable contact ↓ Lisa Munch, ARNP (Director of Health & Wellness) Monday, Tuesday, Thursday 8:30 am - 4 pm Wednesday, Friday 9:00 am – 5:30 pm University Library lmunch@maryville.edu O: 314-529-9520</p> <p style="text-align: center;">If unavailable contact ↓ Joseph Fitzpatrick (Dean of Students) DUC 111 O: 314-529-9476</p> <p style="text-align: center;">If unavailable contact: ↓ Dr. Nina Caldwell (Vice President for Student Life) DUC 108 ncaldwell@maryville.edu O: 314-529-9485</p> <p style="text-align: center;">If unavailable contact: ↓ Public Safety 314-529-9500 Open 24/7 Or EMS 911 (which will activate both the emergency medical ambulance system and our Public Safety officers on duty)</p>	<p style="text-align: center;">During evenings and weekends (Friday evening – Monday morning, holidays & non-business hours)</p> <hr/> <p style="text-align: center;">Contact: If the situation warrants contact with a counselor, call the After-Hours Support Line at 314-529-9556 and press “0” to be immediately connected to the after-hours support team Or Call the Office of Public Safety at 314-529-9500 Or 911 - EMS IF IMMEDIATE MEDICAL OR MENTAL HEALTH EMERGENCY</p> <p style="text-align: center;">This activates both the emergency medical ambulance system and our Public Safety officers on duty (as long as the call is from an on-campus telephone). Public Safety will contact the Counselor and/or Director of Health & Wellness and the Dean of Students if such an event occurs.</p> <p style="text-align: center;">All faculty and staff are encouraged to complete the “Ask, Listen, Refer” suicide prevention training program available at: www.asklistenrefer.org/maryville</p> <p style="text-align: center;">All communication will be handled in a confidential manner. The Dean of Students will be notified when necessary. Those initiating a call may not obtain follow up information without the student’s consent secondary to FERPA and HIPPA regulations.</p>
------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------